INCREASE YOUR ONLINE REVENUE BY

discovering trends and valuable insights using
IBM Tealeaf along with Royal Cyber

KEY BENEFITS

Replay Sessions
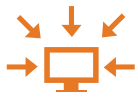
Real Time Alerts

Drop-out Issues

Identify Unknown Errors

Struggle Identification

Unexpected Behavior Trends

Regular Monitoring

Reduce CSR average Call Handle Time

SUCCESS STORIES

EMAAR

" With Royal Cyber's IBM CXA solution, the client was able to reduce the time spent on identifying and resolving online customer experience flaws by 30%. They reduced the turnaround in addressing the client complaints by 40%. The solution also allowed to boost adoption and improve the success rate of online services via a more reliable web application."

FREE Royal Cyber Initial Assessment

As part of this assessment we will:

✓ Understand your business model

✓ Assess current reports and reporting needs

✓ Create a roadmap and recommend quick wins

Please contact **support@royalcyber.com** to schedule your assessment today!