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All Offerings Begin with a
"FREE TWO WEEKS
DISCOVERY SESSION"

Sign Up Now!

Royal Cyber's Salesforce Order Management System

Salesforce Order Management System – Quick Launch Packages

Salesforce AppExchange Customer Satisfaction Ratings

★★★★★ 4.8/5.0

BASIC (1-2 Months)

- Integration of OMS with SFCC
- Creating Order Summary
- Order Fulfillment
- Invoice
- Discount Order
- Return Order
- Cancel Order
- Order Payment Summaries

FULL (3-4 Months)

- Integration of OMS with SFCC/any eCommerce platform
- Creating Order Summary
- Order Fulfillment
- Invoice
- Discount Order
- Return Order
- Cancel Order
- Refund Order
- Payment Method Integration
- Exporting Orders to any Ship Services
- Custom Development for any of the functional flow not included in OOTB product
- Complete Order Tracking using third-party carriers
- Integration of OMS with any third-party applications

Our Success Stories

Interior Designer Company

Jewellery Brand Company

Our Clientele



Sign Up for Our Complimentary FREE Salesforce Two-Week Discovery Phase worth \$3599 USD!

FREE Two-Week DISCOVERY PHASE breakdown to implement SF OMS covers:

Week 1

Day 1-2: Kick-off Meeting

- Conduct an initial meeting to introduce the project team, including stakeholders, and set expectations.
- Define project goals, objectives, and success criteria.
- Discuss the scope of the OMS discovery phase.
- Outline the timeline and milestones for the discovery.

Day 3-4: Requirements Gathering

- Identify and document high-level business requirements for the Order Management System.
- Conduct interviews with key stakeholders to understand their needs and pain points.
- Discuss the scope of the OMS discovery phase.
- Begin creating a list of functional and non-functional requirements.

Day 5-7: Current State Analysis

- Review the client's existing order management processes and systems.
- Identify bottlenecks, inefficiencies, and pain points in the current workflow.
- Document the current state process flow.

Week 2

Day 1-2: Gap Analysis

- Analyze the gaps between the current state and desired state of order management.
- Identify areas where Salesforce OMS can provide solutions.
- Prioritize critical gaps that need immediate attention.

Day 3-4: Solution Exploration

- Research and explore Salesforce OMS capabilities and features.
- Identify potential configurations and customizations needed to meet requirements.
- Begin creating a high-level solution design.

Day 5-7: Reporting and Documentation

- Create a preliminary report summarizing the findings from the discovery phase.
- Include an overview of requirements, gaps, potential solutions, and high-level design.
- Hold a closing meeting with stakeholders to present the discovery results and discuss next steps.

Royal Cyber's Two-Week Discovery Phase provides organizations with a solid foundation for subsequent phases of a **Salesforce OMS Implementation**, such as detailed design, development, testing, and deployment.

The **Discovery Phase** ensures the project team has a clear understanding of the client's needs and how **Salesforce OMS** can address them effectively.



salesforce

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